

State IT
Workday Procurement Memo

**Workday Procurement Services System
Project Closure Report**

State Purchasing Bureau contracted with Workday on March 31, 2011 for their SaaS procurement software. During the “Discovery” and “Configuration” phases of Workday Procurement, the State worked with Workday to identify “gaps” between State of Nebraska requirements and system capabilities. The implementation team continually refined Workday configuration and security in an attempt to support the State’s procurement and statutory needs. Through an in-depth analysis it was determined that four complex custom integrations/interfaces were needed to support the State’s ERP system (EnterpriseOne). Two unique set-ups requiring on-going maintenance were identified and configured to support business processes and appropriate approvals of purchases. The configuration was tested and either did not meet requirements or required an extensive cumbersome workaround. The Workday product also lacks sufficient storage capacity for large contracts which would have required the State to develop an auxiliary data storage solution.

Dual maintenance, reporting and support would be required of both the EnterpriseOne and Workday procurement systems because all procurement data would not be in a single location. Workday did not have bid solicitation (Quotation Request) functionality, bid evaluation functionality, or contract management functionality, thus preventing the ability to report from a single system. The State of Nebraska uses the EnterpriseOne Procurement module to procure “stock” items that are directly tied to the EnterpriseOne Inventory module. Workday did not have an inventory solution.

Any data extracted from Workday and interfaced into EnterpriseOne would be a custom application/UBE. Workday updated their code on a weekly basis and “pushed” the new code without prior notification of specification changes to its customers. Every update would have the potential to change the extracted data from Workday; therefore, the interface between Workday and JDE would need to be thoroughly tested and possibly retrofitted with every update. Additionally, Workday pushes semi-annual updates that require extensive end user testing and possible retrofit of integrations and reports.

In addition to the technical gaps identified previously, Workday simply cannot provide an end-to-end e-procurement system with contract management functionality; therefore the contract was allowed to expire.